## Madison Funds New Investor Online Account Access

On March 15, we will release enhancements to our online account access including an updated design with a modern, user-friendly interface as well as new menu and quick-action buttons for a more streamlined experience.

It is anticipated that account access will be unavailable between 9:00 a.m. and 11:00 a.m. Central time on Wednesday, March 15 as we launch our new site. If you have any questions or need assistance during this time, please call Madison Funds at 1-800-877-6089.

To access the new site once available, go to the <u>Account Access page</u>, and click on "Secure Login" in the Account Access box to get started!

## **EXISTING USERS - PLEASE READ!**

**Your username and password to login have not changed**. However, for your security, you will be prompted to take the following additional steps the first time you access the site:

- Enter your current username and password in the section titled Existing User.
- Next, you will be prompted to enter the last four digits of your social security number (SSN) and your Madison Funds account number.
- On the following screen, enter your preferred mobile phone number or email address.
- We will immediately send a security code to your chosen device or email address, along with instructions for entering it into the website. Successful completion of this step will verify your identity.

**NEW USERS.** If you are new to online access and don't have a username and password, follow the steps under the New User section to create a username and password and initiate the two-factor authentication process.

If you have any questions or need assistance accessing your account, please call Madison Funds Monday through Friday from 8 a.m. to 7 p.m. CT at 1-800-877-6089.